



# TEXAS ASSOCIATION *of* COUNTIES RISK MANAGEMENT POOL

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## *2024 TAC RMP Employee Safety Equipment Program Frequently Asked Questions*

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### **WHAT IS THE 2024 TAC RMP EMPLOYEE SAFETY EQUIPMENT PROGRAM?**

Approved by the TAC RMP Board, the program allows qualified TAC RMP Workers' Compensation (WC) Program participants to select and purchase personal safety equipment through a customized online Amazon storefront through the county's Amazon Business account. Available items have been curated specifically for either a Road & Bridge/Building Maintenance (R&B/BM or Law Enforcement (LE) storefront.

### **WHY IS TAC RMP OFFERING THIS PROGRAM?**

TAC RMP is dedicated to eliminating accidents in the workplace, protecting employees, and reducing claims for its members.

### **WHY DO I HAVE TO USE MY COUNTY'S AMAZON BUSINESS ACCOUNT?**

To receive free shipping and have your purchases be tax exempt, the Amazon Business Account must be utilized. This also creates a paper trail for items purchased for your county through this program.

### **WILL YOU OFFER A WEBINAR TO TEACH ME HOW TO ACCESS THE STORES?**

Yes! Register [here](#) for an informational webinar on July 9 at 10 a.m.

### **WHERE DO I LOG IN TO THE TAC RMP SAFETY EQUIPMENT STORES?**

You will access the storefront through a voucher link that will be emailed to you. This link will open a landing page in Amazon Business where you can shop for items included in the program.

### **WHAT IF I DON'T HAVE AN AMAZON OR AMAZON BUSINESS ACCOUNT?**

Recipients must utilize their county's Amazon Business account to redeem their vouchers. Counties that don't have an Amazon Business account will need to create a free Amazon Business account after clicking on "View Voucher" in the email. If you need assistance, please contact us at [tacrms@county.org](mailto:tacrms@county.org)

### **WHO HAS THE VOUCHER/FUNDING INFORMATION FOR MY COUNTY?**

We emailed your Pool coordinator and sheriff the funding information. The county judge and commissioners were copied on the communication.

### **WHO IS ALLOWED TO MAKE THE PURCHASES?**

The Pool coordinator assigned to your county may make selections through a R&B/BM store. The sheriff or sheriff's designee may make selections through the LE Store.

### **DO I HAVE TO REDEEM MY VOUCHER IN AN AMAZON ACCOUNT ASSOCIATED WITH THE EMAIL IT IS SENT TO?**

No, recipients can redeem the voucher by signing into any Amazon Business or Amazon account. During the redemption process, the recipient will be told which account they are logged into, and they can switch accounts if they would like to redeem the voucher in a different account.

**Note: Once the voucher is applied to one account, it cannot be applied to a different one.**

#### **WHEN WILL I GET TO SHOP?**

This program will be open **July 15 to Sept. 30.**

#### **CAN WE COMBINE FUNDS FROM BOTH STORES?**

No, the program's intent is to address employee safety in two very distinct employee groups with very different needs. The two stores were created to meet those needs.

#### **WHAT IS MY SPENDING LIMIT?**

The county's Pool coordinator and sheriff received emails with the allotted spending limit for each store. Your spending limit for a particular store will be indicated as you make selections within that store.

#### **HOW WAS MY SPENDING LIMIT DETERMINED?**

Amounts were determined based on (1) the total amount of funds approved by the TAC RMP Board for this program and (2) the number of employees in certain WC Class Codes.

#### **WHAT WC CLASS CODES WERE USED?**

Class Codes were selected based on the top loss producing class codes for the Pool over the past four years with a higher-than-average cost per claim:

- 5506 Road Employees-Paving, Repaving
- 9014 Building Maintenance and Janitors
- 7720 Law Enforcement

#### **WHAT IF I GO OVER MY SPENDING LIMIT?**

Your voucher will have a specific limit. However, if you would like to purchase additional items, you can add an additional payment option at checkout.

#### **WHAT IF I AM UNDER MY SPENDING LIMIT?**

All funds must be used in 2024. The store includes low-cost items, so please keep shopping until you have hit your limit.

#### **MY COUNTY DOESN'T WANT TO PARTICIPATE. HOW DO I OPT OUT?**

Please email us at [tacrcs@county.org](mailto:tacrcs@county.org) so we can assist you with opting out.

#### **IF ANOTHER COUNTY CHOOSES NOT TO PARTICIPATE, CAN I HAVE THEIR FUNDS?**

No, the TAC RMP Employee Safety Equipment Program amounts are specific to each member based on the number of employees in certain WC Class Codes.

#### **IF WE CHOOSE NOT TO PARTICIPATE, CAN WE GET CASH?**

No, the TAC RMP Employee Safety Equipment Program was created specifically to address employee safety through the purchase of safety equipment through these online stores.

#### **WHAT ITEMS ARE AVAILABLE?**

Please check out the store! TAC Risk Management Services staff and Amazon Business worked together to develop a wide variety of employee safety equipment selections ranging from gloves to eye-wash stations.

#### **WHAT IF A STORE DOESN'T HAVE WHAT I NEED?**

The stores are stocked with a wide variety of employee safety equipment items recommended by TAC Risk Control Services and Amazon Business. If you don't find an item you are looking for, please contact TAC at [tacracs@county.org](mailto:tacracs@county.org).

#### **WHAT IF I DON'T LIKE THE ITEMS I RECEIVE?**

You may exchange any damaged, defective or incorrect items directly to Amazon for the right product.

#### **CAN I RETURN MY ITEMS FOR CASH?**

No, items can only be exchanged for credit for additional purchases.

#### **IS COUNTY-SPECIFIC LOGO BRANDING OFFERED?**

Due to the large scope of this program, we are unable to offer county-specific branding.

#### **WHAT IF WE MISS THE DEADLINE FOR ORDERING?**

You have until **Sept. 30, 2024** to complete your shopping. After that date, the stores will be closed. We will send you a reminders via email each month.

#### **WHERE WILL MY ITEMS SHIP TO?**

Selected items will be mailed to the physical address listed during the checkout process, as with any regular Amazon purchase.

#### **CAN WE HAVE MORE THAN ONE "SHIP TO" ADDRESS?**

Yes, you may add additional shipping locations through your Amazon account.

#### **WILL WE HAVE TO PAY FOR SHIPPING OUT OF OUR FUNDS?**

No, because you are using your County's Amazon Business Account, there are no shipping fees and no sales tax is applied.

#### **WHAT IF WE DO NOT HAVE INTERNET ACCESS?**

Internet access is required to access the stores and place your orders. Please contact Risk Control Services at (800) 478-8753 or email us at [tacracs@county.org](mailto:tacracs@county.org) if you have more questions or need assistance.

#### **HAVE ADDITIONAL QUESTIONS?**

Please contact Risk Control Services at (800) 478-8753 or email us at [tacracs@county.org](mailto:tacracs@county.org) if you have more questions or need assistance.