Texas Association *of* Counties
County Information Resources Agency

CIRA Website Content Posting Services FAQ

When will CIRA stop providing website content posting services? CIRA will eliminate website content posting services effective Jan. 1, 2026.

Why is CIRA eliminating website content posting services? This change puts full control in the hands of counties, ensuring updates are made by those who know the content best and in a manner that follows the county's processes and standards. By placing content management directly in your hands, your county will now be able to make updates instantly, ensure accuracy and consistency, and build in-house capabilities.

What resources will CIRA provide to help us manage our website content? CIRA is dedicated to helping you learn how to update your website content with ease. You can expect the following educational resources:

- A comprehensive, full [run-through recording](#) of the website platform, covering everything you need to effectively take control of your website content

- An [Online Resource Hub](#), complete with how-to videos, step-by-step instructions and website accessibility best practices. To access the Resource Hub, please use the credentials below:

  Username: **CIRAHub**
  Password: **@CIRAhub4u2025!**

- Virtual one-on-one and group [training sessions](#) with a CIRA Team member, personalized to fit your needs

But it doesn't end there. CIRA will remain committed to you long after the service ends. Our team is always here to answer your questions, provide assistance and offer training whenever you need it.

Who is going to post website content if CIRA isn't doing it? In many counties, posting website content is already managed internally — often by department heads, IT staff or other designated individuals. Most CIRA members have long handled this responsibility in a way that best fits their unique internal workflows.

This responsibility does not have to fall on a single individual. With the return of a [Website Authorization Form](#), CIRA can grant any number of county staff members access to a website editing account. CIRA also has the ability to set granular permissions for each user, giving them access only to specific webpages that they need to manage.

I don't have anyone to post content. What are my options? We recommend signing up for a training to see what posting involves and determine if it's something you can work into your schedule. We have heard that some counties have opted to hire an intern or freelancer to post content for them.

Is posting to our website difficult? No, posting to your website isn't as hard as it may seem. Once you get the hang of it, you'll find that it's often easier and faster than submitting a request to CIRA.

Can I end my service early? Absolutely. You have the option to end services early if you would like to save some money.

Can CIRA still post to our website until the service ends? Yes, CIRA can post to your website until Jan. 1, 2026.

How can I get help if I have more questions or need assistance? Please check out our Online Resource Hub at county.org/webtraining. If you still need help, you can email **support@county.org** or call (512) 615-8915.